



Vumela IT Services
(Pty) LTD

ENABLING BUSINESS EVOLUTION THROUGH TECHNOLOGY

Our goal is to be South Africa's leading provider of total ICT solutions to the demanding corporate world.

INTRODUCTION



Vumela IT Services provides robust and scaleable business solutions to customers, ranging from banks and manufacturing companies to power generation and transport giants.

Our services include everything related to the ICT sphere, including initial design and installation of infrastructure to application and desktop support.

Vumela IT Services is a Level 1 BEEE supplier

ABOUT US

Vumela IT Services has a philosophy based on adding value to our customers by recommending and developing solutions to improve productivity, reliability, speed of communications and profitability.

Our comprehensive ICT solutions are geared to enable our customers to grow and adapt in a rapidly changing environment.



CONNECTIVITY

Reliable and cost effective communications are the backbone of any business. We develop cost effective solutions for our clients that meet their requirements for speed, security and 24/7 uptime.

PRODUCTIVITY

Our experience in many diverse industries has given us the experience to recommend and implement application solutions that allow your workforce to work smarter and provide a better service. The benefits of the right software can lead to improved reporting, cost controls and automated work-flow processes, tailored to your business.

RELIABILITY

We understand that reliable infrastructure and network connectivity is crucial to your business, which is why we ensure that our solutions are robust and adapted to work perfectly in your business environment, wherever your workforce is located. Our 24/7 support personnel are always available for desktop and network support if needed.

PROFITABILITY

We work with our clients to improve profitability for their businesses. We look at every aspect of the business, seeking to improve efficiency, streamline services and provide solutions that not only deliver immediate cost benefits but can also scale for future growth.

SERVICES



END USER COMPUTING

Vumela IT Services offers a number of infrastructure configuration and support services. We work with our clients to determine the best solution for their business. We utilize best of breed hardware and software to provide a cost effective and reliable ICT foundation.

- Hardware installation and support
- Software installation and support
- Server configuration and management
- Virtualized solutions
- Hosting solutions
- Backup and data recovery
- Asset management
- Security and patch management

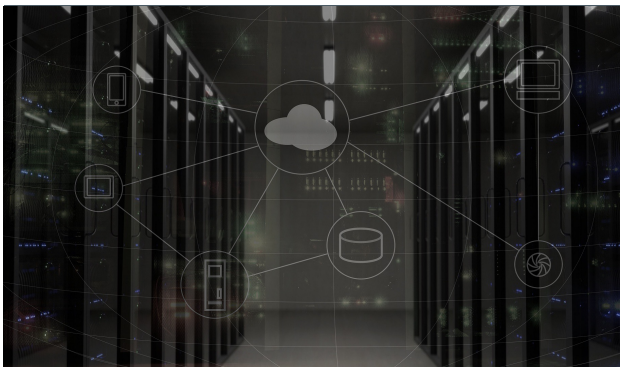
CABLING AND WIRELESS

Our certified technicians are experienced in laying all types of cable, including optical fibre. In addition to new installations, we have the tools to detect and repair damage to existing cables.

Our expertise includes:

- Cabling installations and repairs
- Trenching for new cable
- Splicing of fibre
- Routing through walls, ceilings and other obstacles
- Damage detection and repair

We also configure and manage wireless networks for maximum reliability and performance.



NETWORKING SERVICES

LAN/WAN

We offer a full suite of services including configuration, installation and support of local, wide and wireless networks. Our services include:

- Network Designs and Installation
- Lan/Wan Management
- Proactive monitoring
- 24/7 Call Centre for trouble-shooting and support
- Network Security services



CONNECTIVITY

In partnership with South Africa's top service providers Vumela IT Services is able to offer a number of connectivity options, including:

- Fibre
- Wireless 5G
- Microwave
- Satellite

CLOUD BASED COMPUTING

There is a compelling argument for cloud-based computing, particularly for businesses that want to grow organically and manage their IT spend. However, it is crucial to have a reliable partner to ensure optimal performance, security and safety of sensitive information. Our cloud-based services include the following benefits:th Africa's top service providers Vumela IT Services is able to offer a number of connectivity options, including:

- Predictable monthly ICT costs on a per user basis
- All business applications can be accessed via inexpensive thin clients or any device such as a smart phone, laptop or tablet
- All business applications and data available anywhere with an internet connection, at any time
- All server monitoring, maintenance, security and upgrades are managed as part of the contract
- Both shared server and dedicated server options are available



SECURITY SERVICES

With cyber security risks constantly increasing and businesses being more reliant on digital technologies, it is important to consider protecting your digital assets from various online threats and unauthorised access. Together with our partners Vumela IT Services is able to offer a number of solutions for endpoint protection (EDR and extended security services(XDR). Services we offer include:

- Setup and configuration
- 24/7 monitoring and response (SOC)
- Backups and recovery

OUR PEOPLE



We believe in people.

"I was humbled that somebody had put their faith in me and I always had a dream of 'paying it forward' some day by providing that same opportunity to others."

- *Sivashni Moodley*

CORPORATE SOCIAL RESPONSIBILITY

Skills development is vital to solving the scourge of youth unemployment and the IT sector is one of the areas where skills are required. Vumela IT Services recognises that it has a role to play in imparting knowledge to allow school leavers and newly qualified students to begin successful careers and contribute to the economy.

Vumela's Internship Programme empowers young people by providing them with a combination of competencies that will enable them to achieve employment.

In addition to hands on experience in IT support, the interns are coached in various skills such as presenting a professional and confident image, corporate etiquette and taking initiative.

We also work with our interns to develop a professional CV.

Our objective is to produce highly employable candidates who have the technical expertise and experience, as well as the soft skills that will give them the edge in the job market whether employed by us or elsewhere.

OUR CUSTOMERS AND PARTNERS

Vumela IT Services provides a full range of ICT solutions, and is proud to have some of South Africa's largest organisations amongst its client list.

We believe that our unwavering commitment to exceptional customer service and a collaborative approach to our customer relationships has given us an edge in a competitive market. We never forget that our success is based on our customers and partners ability to grow and prosper.

Products and Solutions

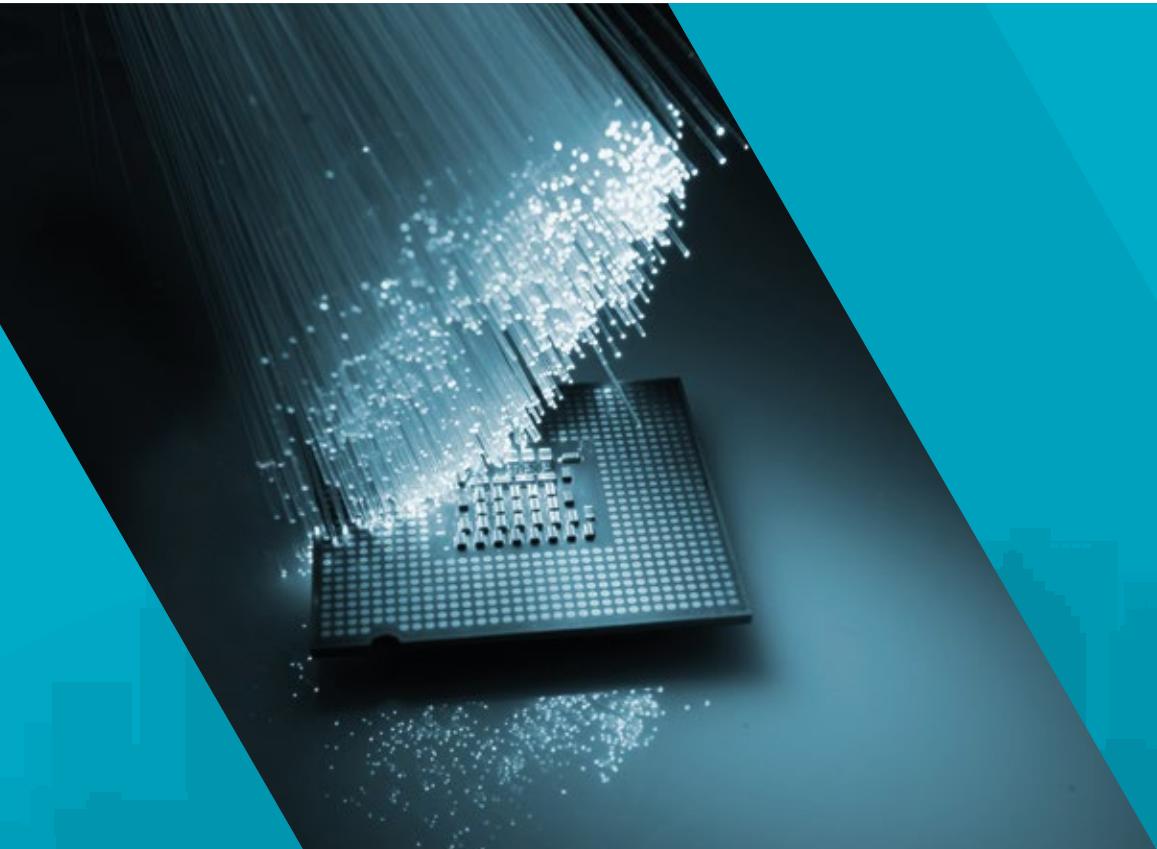


KRONE

Customers:



transport
Department:
Transport
REPUBLIC OF SOUTH AFRICA



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POINTS OF PRESENCE

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Gauteng
Eastern Cape
Western Cape

Free State
Limpopo
Mpumalanga
Northern Cape
North West



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